



**Hillingdon Theatres**  
*Great value, local entertainment*



## Theatre Volunteer Role Profile: **USHER**

### **Open to those aged 16+**

Hillingdon Theatres' vital Front of House Team (FoH), includes theatre ushers, without whom an audience could not be admitted.

Each Usher is assigned to an auditorium's fire exit, next to which is a jump seat (much like those Air Stewards sit on in an aeroplane) for them to sit on during the performance.

Ushers arrive ready to start their shift, one hour before a show's start time and their shift is over after all the audience has left the auditorium. Training is given before every shift, which includes how assist in evacuating the auditorium in an emergency. Apart from helping in an evacuation, Usher duties include:

- Checking patrons' tickets at the auditorium door before allowing entry.
- Guiding patrons to where their seats are located.
- Ensuring aisles and stairs remain unobstructed.
- Inform the FoH Manager of any problems audience members may need help with.

Hillingdon Theatres' Volunteers act as ambassadors for the borough's community theatres and the productions they house and, such may request two free tickets for most shows, subject to availability. Shows not included in that offer are those raising funds for either the Friends of Ickenham Hall or the Mayor of Hillingdon's chosen charities.

More information 01895 250615 [boxoffice@hgfl.org.uk](mailto:boxoffice@hgfl.org.uk)